

**BEFORE THE
BOARD OF TRUSTEES OF THE
PUBLIC DEFENDER SERVICE CORPORATION
RELATIVE TO THE USE OF
ALTERNATE PUBLIC DEFENDER LAPSED FUNDS
TO ENTER INTO AN ANNUAL MAINTENANCE AGREEMENT
WITH PACIFIC DATA SYSTEM FOR SHORETEL SUPPORT**

RESOLUTION NO. PDSC 07-16

WHEREAS, the office of the Alternate Public Defender (APD), a separate division of the Public Defender Service Corporation (PDSC, was established through PDSC Board of Trustees Resolution No. 08-04; and

WHEREAS, the PDSC Board of Trustees adopted Resolution No. 99-07 requiring Board approval for the budgeting and/or spending authorization(s) for these lapsed funds; and


WHEREAS, the APD telephone lines, telephone instruments, fax and server phone lines are through Pacific Data System (PDS); and

WHEREAS, the telephone instruments and features provided by PDS are through ShoreTel, that necessitates an annual support and maintenance contract in order to receive support and/or maintenance service from PDS; and

WHEREAS, a review of the APD's finances with regards to lapsed funds revealed that sufficient monies exist to cover these expenses; now therefore be it


RESOLVED, The Board of Trustees of the Public Defender Service Corporation, in its duly-noticed meeting of January 26, 2016, hereby approves the Alternate Public Defender's request for the expenditure of \$858.21 of lapsed funds the annual Support and Maintenance Contract with Pacific Data System.

DULY AND REGULARLY ADOPTED this 26th day of January, 2016.



Chief Justice **ROBERT J. TORRES, JR.**

ATTEST:



CATHY C. GOGUE
Secretary



Support and Maintenance Quote

| | | |
|----------------|--|---|
| Renewal Quote: | SQ-1313122 | |
| Service Start: | No Coverage currently, Support will begin when a PO is rec'd for one of the terms shown below | |
| Support Type: | Partner Support - Full Coverage | |
| Customer: | Customer #705716 | Alternate Public Defender (Government of Guam) 238 AFC Flores St. Hagatna, 96910 |
| Partner: | #50343 Pacific Data Systems | |

| Supported Products | | | | |
|--------------------|-----------------------------|----------------|-----------|-----|
| SKU | Description | Serial # | Ship Date | Qty |
| 10168 | ShoreGear 60 Switch | 12CM0433003E5A | 9/27/2004 | 1 |
| 10196 | IP Phone IP 230 - Black | | 8/16/2010 | 4 |
| 10196 | IP Phone IP 230 - Black | | 2/24/2012 | 1 |
| 10268 | IP Phone IP 230g - Black | | 2/20/2014 | 1 |
| 30035 | Extension & Mailbox License | | 9/27/2004 | 8 |
| 30035 | Extension & Mailbox License | | 2/20/2014 | 1 |
| 30039 | Extension-only License | | 4/24/2008 | 2 |
| 30039 | Extension-only License | | 9/10/2010 | 1 |
| 30039 | Extension-only License | | 3/1/2012 | 1 |
| 30040 | Mailbox-only License | | 9/10/2010 | 3 |
| 30040 | Mailbox-only License | | 3/30/2012 | 1 |
| 40005 | Personal Access License | | 3/30/2012 | 1 |
| 10196 | Shorephone IP230 Black | | | 2 |
| 10155 | Shorephone IP530 | | | 3 |

| Term / SKU | Customer Cost (ShoreTel MSRP) | PDS Discount | Local Tax | Net Maint Cost | Annualized Cost |
|---------------------|----------------------------------|-----------------|---------------|--------------------|--------------------|
| 1-Year (SKU# 94112) | 1,369.80 | -57.08 | 45.19 | \$ 1,357.91 | 1,357.91 |
| 3-Year (SKU# 94132) | 3,024.95 | -209.75 | 107.80 | \$ 2,923.00 | 974.33 |
| 5-Year (SKU# 94152) | 4,514.25 | -385.74 | 162.52 | \$ 4,291.03 | 858.21 |

| Service Terms and Conditions | |
|------------------------------|--|
| 1. | Service to be provided by Partner (Pacific Data Systems) |
| 2. | Service includes the following: |
| | - On site field service for repair/replacement/troubleshooting |
| | - Primary Period of Maintenance is 8-5 Mon-Friday |
| | - Advance replacement of any defective parts |
| | - Remote Service/Telephone support |
| | - Customer installable Software Updates as available from ShoreTel |
| | - Escalation assistance from ShoreTel TAC |
| | - After hours/emergency service is available as req'd for an add'l labor charge |
| 3. | Payment is due at the beginning of the service term selected. |
| 4. | Termination of service is subject to proration of costs based on actual service period/ETL fees. |
| 5. | A reinstatement fee of 20% will be assessed by ShoreTel on any agreement not renewed prior to service expiration date. |